

ANASTASIIA SKRYPNYK

Head of Projects and Programs



PROFILE

- Complaint Management
- NPD Management
- Food production industry

SKILLS & COMPETENCES

Analytical Thinking

Customer Service

Problem Solving

English (B1)

Communication

Cooperation

Development

Main successfully implemented projects:

SAP CRM project in MHP PrJSC, Role – Project Manager

Implementing LLM (GPT-4) into Complaint And Claim Process, Role – Business Analyst

Assessment System (Factory-Complaint) implementation – PO

EXPERIENCE

2021

Head of Complaint and Claim Department, MHP PrJSC

2020

NPD Manager (Export), MHP PrJSC

2019

Senior Executive NPD (MENA Region), MHP PrJSC

HOBBY



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