

# Yuliia Tkach

## SAP SD Consultant



### PROFILE

- Support users
- Developing system
- Internal learning & Training

### SKILLS & COMPETENCES

- Sales & Distribution
- Support users
- English (B1) (in progress)
- Communication
- Friendliness
- Problem-solving
- Teamwork
- Attentive to details

*I support users of our foreign offices in Europe, UAE and KSA. I help them solve current requests that arise while working in the system.*

*I am engaged in the preparation of Technical Specifications; I communicate closely with business and developers and perform testing.*

*Sometimes I take part in the training of colleagues. Conducted "SAP Navigation" training for new users, as well as internal ITSM training for new colleagues.*

*I am constantly developing and learning new things. I am open and happy to share information and knowledge, because I believe that this is the only way they "work" and bring more benefit.*

### EXPERIENCE

- 2023 SAP SD Consultant MHP
- 2021 Project manager Ukrposhta
- 2016 Leading Specialist DTEK

### HOBBY



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