

SERGEY PANOV

Global BPO. Deputy Technical Director of MHP



PROFILE

- Experienced technical leader with a strategic and systems-thinking mindset.
- Over 10 years of leading cross-functional initiatives in maintenance, energy efficiency, and innovation. At MHP since 2022.
- Responsible for process harmonization, cost efficiency, and operational resilience across manufacturing, incubation, poultry growing, and culinary operations.

- *Improved energy efficiency at production and incubation sites*
- *Reduced equipment maintenance and servicing costs*
- *Enhanced technical team performance across production and poultry growing units*
- *Launched the “Ideas Bank” – an innovation platform for employee-driven development*
- *Strengthened water and energy security across regional production facilities*
- *Implemented standardized maintenance systems for slaughtering and culinary divisions (Smart Maintenance)*
- *Implemented ERP systems to streamline production workflows, including order management, dispatching, and shift closure processes.*
- *Led MES and SCADA systems deployment in petfood enterprises to enhance operational visibility and control.*

SKILLS & COMPETENCES

Strategic Technical Leadership

Lean/TPM

People Development & Change management

Innovation & Process Transformation

Risk Management & Operational Safety

EXPERIENCE

2024

Implementation CMMS system Smart Maintenance Ukraine

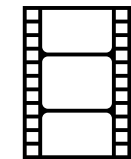
2023

Change in company structure, implementation of training and development of technical personnel

2022

Project «Ideas Bank»

HOBBY



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